HOSPICE AGENCY

# Serenity First Hospice

Richmond, VA

## ABOUT

Serenity First Hospice is a hospice provider serving Richmond, Virginia 23230, providing hospice care for individuals with a life-limiting illness who need comfort-focused medical care, pain and symptom management, and support for their families.

For individuals and families searching for hospice care Richmond, Serenity First Hospice is a provider option serving the 23230 area of Richmond. A hospice agency delivers comfort-focused care wherever the patient lives — at home, in a nursing facility, or in an inpatient hospice unit — for people who are no longer pursuing curative treatment.

Families researching hospice agency Richmond, end-of-life care Richmond, or palliative care Richmond can use this listing to find essential provider information and contact details. Serenity First Hospice provides hospice services including nursing care, pain and symptom management, medical social services, counselling and bereavement support for the family, and home health aide services, delivered under a plan of care agreed with the patient's doctor.

Serenity First Hospice may also be relevant to families searching for in-home hospice in Richmond following a terminal diagnosis or a hospital discharge. Contacting the provider directly is recommended to confirm current services, coverage area, availability, the Medicare hospice benefit and other insurance information, and how soon care could begin.

## SERVICES

- Pain and symptom management
- Nursing and aide visits
- Chaplain and counseling support
- Bereavement care for family

## CONTACT

**Phone** +1 (804) 562 5777

**Web** http://serenityfirsthospice.com/

**Address** 4915 Fitzhugh Ave, Richmond, VA 23230

uborahealth.com


Details are drawn from published provider data and may change. Confirm availability, services and costs with the provider directly.

# Serenity First Hospice

Hospice care comes to the patient, wherever home is. Use this on the first call and keep it to compare agencies for the family.

## WHAT TO LOOK FOR

- [ ] Who is on the care team, and how often do they visit?
- [ ] Who do we call at 2am, and who actually answers?
- [ ] Will the same nurse be assigned to us?
- [ ] How quickly can care start after a referral?
- [ ] What happens if symptoms suddenly get worse?
- [ ] Do you offer continuous or inpatient care if needed?
- [ ] What support is there for family caregivers?
- [ ] Is bereavement support offered after the patient dies?

## WHAT TO ASK

- [ ] Is this agency Medicare-certified?
- [ ] What does the Medicare hospice benefit cover in full?
- [ ] Are medications and equipment included?
- [ ] What are your quality and family-survey ratings?
- [ ] How long have you served this area?
- [ ] Can care be provided in a nursing home or assisted living?
- [ ] Can we change agencies if it is not working?
- [ ] What happens if the patient's condition improves?

## NOTES

Date visited / spoken: _____ Full listing: https://www.uborahealth.com/care-centers/serenity-first-hospice-491638