

## ASSISTED LIVING

# ST JAMES ASSOCIATES

Menlo Park, CA

**ABOUT**

ST JAMES ASSOCIATES is an Assisted Living community located at 809 Laurel St, San Carlos, CA 94070. Residents receive dedicated support services such as English spoken to help residents live safely and comfortably.

**SERVICES**

Help with daily activities

Medication support

Meals and housekeeping

**CONTACT**

**Phone** +1 (650) 262 0416

**Web** [www.stjamesassociates.net/html/contact.html](http://www.stjamesassociates.net/html/contact.html)

**Address** 325 Sharon Park Drive, Menlo Park, CA, 94070



[uborahealth.com](http://uborahealth.com)

Full listing: <https://www.uborahealth.com/care-centers/st-james-associates-94070>

Details are drawn from published provider data and may change. Confirm availability, services and costs with the provider directly.

## ST JAMES ASSOCIATES

Take this with you. Tick what you see, write down what you are told, and ask the same questions everywhere so visits can be compared afterwards.

### WHAT TO LOOK FOR

- ☐ Is the building clean and free of odour?
- ☐ Are residents up, dressed and engaged?
- ☐ Do staff speak to residents by name?
- ☐ How long do call bells ring before someone comes?
- ☐ Are bathrooms accessible, with grab rails?
- ☐ Is there safe outdoor space residents can use?
- ☐ Did you eat a meal, and was it good?
- ☐ Were you shown the actual room, not a model?

### WHAT TO ASK

- ☐ What is the staff ratio, day, evening and overnight?
- ☐ How many staff are awake overnight?
- ☐ What was staff turnover last year?
- ☐ What is included, and what costs extra?
- ☐ What would trigger a fee increase?
- ☐ What would mean my relative has to leave?
- ☐ How and when will you contact me?
- ☐ May I see the last inspection report?

### NOTES

Date visited / spoken: \_\_\_\_\_ Full listing: <https://www.uborahealth.com/care-centers/st-james-associates-94070>