

ASSISTED LIVING

SHEPHERD PREMIER SENIOR LIVING - CRYSTAL LAKE

Crystal Lake, IL

ABOUT

Shepherd Premier Senior Living - Crystal Lake is an Assisted Living community located at 5430 Hillside Rd, Crystal Lake, IL 60012. Residents have access to a range of amenities including Telephone, Furnished, Movie nights, and Emergency Alert System, along with dedicated support services such as Housekeeping and Move-in coordination to help residents live safely and comfortably.

SERVICES

Help with daily activities

Medication support

Meals and housekeeping

CONTACT

Phone +1 (815) 333-6379**Web** shepherdpremierseniorliving.com/locations/assisted-living-crystallake**Address** 5430 Hillside Road, Crystal Lake, IL, 60012

uborahealth.com

Full listing: <https://www.uborahealth.com/care-centers/shepherd-premier-senior-living-crystal-lake-60012>

Details are drawn from published provider data and may change. Confirm availability, services and costs with the provider directly.

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Take this with you. Tick what you see, write down what you are told, and ask the same questions everywhere so visits can be compared afterwards.

WHAT TO LOOK FOR

- ☐ Is the building clean and free of odour?
- ☐ Are residents up, dressed and engaged?
- ☐ Do staff speak to residents by name?
- ☐ How long do call bells ring before someone comes?
- ☐ Are bathrooms accessible, with grab rails?
- ☐ Is there safe outdoor space residents can use?
- ☐ Did you eat a meal, and was it good?
- ☐ Were you shown the actual room, not a model?

WHAT TO ASK

- ☐ What is the staff ratio, day, evening and overnight?
- ☐ How many staff are awake overnight?
- ☐ What was staff turnover last year?
- ☐ What is included, and what costs extra?
- ☐ What would trigger a fee increase?
- ☐ What would mean my relative has to leave?
- ☐ How and when will you contact me?
- ☐ May I see the last inspection report?

NOTES

Date visited / spoken: _____ Full listing: <https://www.uborahealth.com/care-centers/shepherd-premier-senior-living-crystal-lake-60012>